

# HOW TO GET HELP

RESPONSE TIME: Immediate



## HELP CENTER

WHO: Franchisee & Franchisor

- ✓ Step-by-step guides
- ✓ Answers to all your questions
- ✓ Live training options
- ✓ Recorded Webinars

RESPONSE TIME: 2-4 Hours



## HIRING EXPERT TEAM

WHO: Franchisee

- ✓ Account consultation
- ✓ Best practice guidance
- ✓ Technical email and phone support

RESPONSE TIME: Business Day



## PARTNER SUCCESS MANAGER

WHO: Franchisor

- ✓ Partnership Meetings
- ✓ Educational Webinars
- ✓ Strategic Planning
- ✓ Network Support